



“The Preferred Choice”

Department of Public Works (DPW) – KTO

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Central Purpose

- The mission of the Department of Public Works (DPW) is to provide the highest quality sanitation, parking enforcement, and fleet management services that are both ecologically sound and cost-effective.

Key Facts

DPW's accomplishments include:

- *Technology for Parking Enforcement*
 - Ticpix which increases accountability of staff and provides better customer service for motorist;
 - Parkmobile a collaboration with DDOT to use cellphones as a payment method for parking meters; and
 - License Plate Recognition System that improves finding scofflaw vehicles.
- *Reward/Recognition* – Hold an Annual Reward/Recognition Award Ceremony that emphasizes “Do It Right the First Time”. All employees that receive a rating of satisfactory or better receive a certificate for their service. Employees with higher ratings have received either a DPW jacket or shirt. The program has been very successful.
- *Alternative Fuel Compliance* - Consistently rated as one of the greenest government fleets in America. Introduced Bio-Diesel fuel to the fleet; increased the use of Compressed Natural Gas (CNG), electric vehicles, and E-85; exceeded the US Government's requirement of the use of alternative fuels by 35%.
- *New Containers* – In a four month period, DPW delivered more than 210,000 new trash and recycling containers to its service population in 2014. Supercans were last issued more than eleven years ago; recycling containers were last

issued in 2005. At the end of this project, more than 1.5 million pounds of old plastic waste and recycling containers were collected and recycled.

- *Thriving in the Workplace* – DPW successfully implemented a pilot of the Thriving in the Workplace Program. The program began with 22 employees and 15 supervisors in the Street and Alley Cleaning division. The program consisted of a total training of 80 hours in Computer Proficiency, English/Math Enrichment, Customer Service, Workplace Ethics, Conflict Resolution, Critical Thinking and Taking Initiative/Leadership. 12 employees and 11 supervisors successfully completed the program.

Goals/Performance Measures

- Goal: Increase the cleanliness of the District's residential neighborhoods, high-visibility commercial areas, gateway corridors and industrial zones.
 - *Measures*:
 - Percent of the District's Gateways, commercial and residential areas rated “clean” or “moderately clean”
 - Residential recycling diversion rate
 - Percent of sanitation enforcement requests resolved within 5 business days
- Goal: Ensure Parking Opportunities for District Residents, Businesses and Visitors by Enforcing Parking Regulations.
 - *Measures*:
 - Percent of call-in requests for Residential Parking Permit (RPP) enforcement responded to within 4 hours

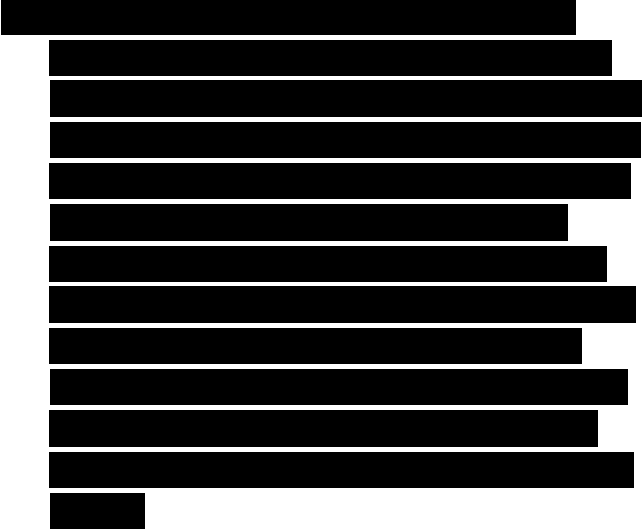
- Percent of general enforcement requests responded to within 4 hours
- Percent of reported abandoned vehicles on public space resolved within 5 business days
- Goal: Manage fleet business processes to ensure mission critical equipment is available for core services for all agencies.
 - *Measures:*
 - Citywide compliance rate with preventive maintenance appointments
 - Percent of light vehicle maintenance (excluding engine, transmission and body work) completed within 24 hours
 - Percentage reduction of petroleum fuel usage compared to FY 2011 baseline (Gallons used in FY 2011 = 2,904,645.2 of unleaded + ULSD)
 - Percentage of repairs needing rework. Goal <2% of total repairs (excluding electrical diagnostic issues)
- Goal: Improve the agency's customer service personnel to help provide better service delivery.
 - *Measures:*
 - Percentage of frontline employees who have up to date Language Line Services and Cultural Competency training
 - Percentage of frontline employees who complete tolerance training related to gender or sexual orientation
 - Percentage of year DPW has maintained A- or better on GradeDC

Programs/Services

- The Department of Public Works (DPW) provides municipal services to District residents and businesses in two distinct program areas: solid waste management and parking enforcement. Behind the scenes, DPW's Fleet Management

Administration supports all city services by procuring, fueling, and maintaining thousands of District government vehicles from sedans to heavy equipment.

First Quarter CY2015 Hot Button Issue(s)

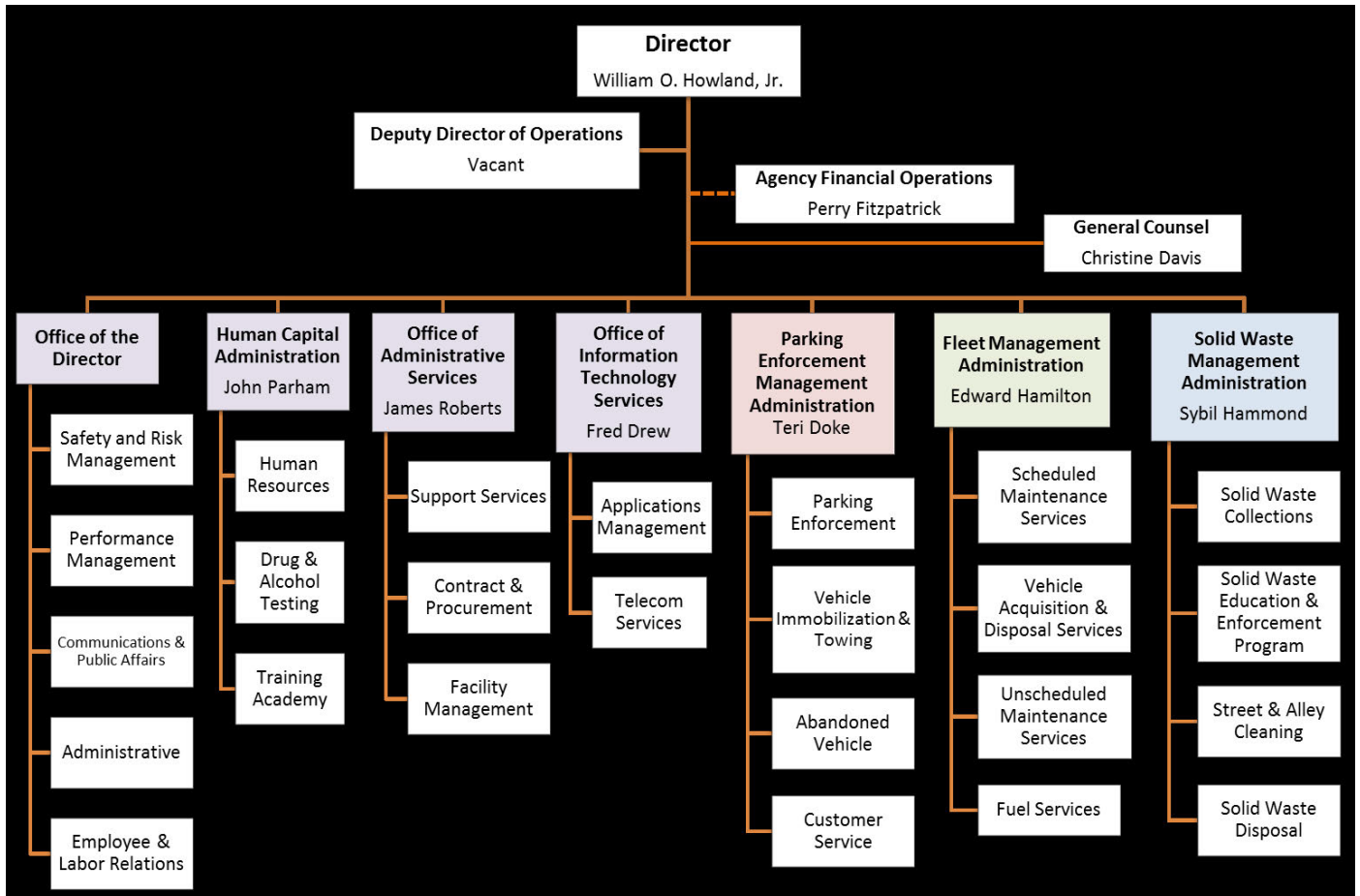
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- *Fleet Replacement* - DPW has \$120 Million in truck/vehicle/equipment inventory (Trash Trucks, Street Sweepers, Snow Plows, Tow Trucks, Front End Loaders, Pick-Up Trucks, Parking Enforcement sedans, etc.). DPW tries to maintain its vehicles on a 10-year life cycle. The life cycle schedule would require an average \$12 Million per year. The current Capital Budget/Master Lease funding schedule is inadequate to replace the vehicles on schedule.
 - *Snow*
 - There are currently four Salt Domes in the District to use during a snow event. The Potomac Ave, SW Salt Dome needs to be relocated because it is in the footprint of the proposed soccer stadium. Funding (approximately \$2.5 Million) and a location are required to replace the Salt Dome.
 - Thirty-seven of the Heavy Plow Trucks (over 25%) are beyond their useful life. The trucks are over 10 years old and are rusting out. The Heavy Plows are the

backbone of the Snow Removal Program. The entire Light Plow Truck fleet (85 Trucks) will reach the end of their useful life in three years. Funding is required to replace these vehicles.

- *Waste Disposal* - DPW disposes all of its trash at the Waste to Energy Facility in Fairfax, VA operated by Covanta. The current contract/agreement expires December 31, 2015. DPW is in the process of issuing a solicitation for waste disposal contract through 2020.

[REDACTED]

Organization Chart



Boards and Commissions relevant to the agency (if any)

Board Name	Name of Chairperson	No. of Members
N/A		

Budget FY2015

Total Budget	\$ 155,527,483.82
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No. of Employees

Current No. of FTEs	1,418
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Union Representation

Union(s)	Union Representative	No. of Members
American Federation of Government Employees (AFGE), Local 631 (Fleet Management Administration)	[REDACTED]	109
American Federation of State, County & Municipal Employees (AFSCME), Local 2091 (Solid Waste Management Administration)	[REDACTED]	715
American Federation of Government Employees (AFGE), Local 1975 (Parking Enforcement Management Administration)	[REDACTED]	330

Facility Location(s)

Facility Name / ID	Address	Zip Code	Ward	Main Phone No.
DPW Main Office	2000 14th Street, NW	20009	1	(202) 673-6833
Parking Admin Offices, Fleet Admin Offices, and SWMA Warehouse	1725 15th Street, NE	20002	5	(202) 576-6799
Fleet Tire Shop & SWMA Landscaping	1827 West Virginia Avenue, NE	20002	5	(202) 576-6799
Fleet Repair Facilities	1833 West Virginia Avenue, NE	20002	5	(202) 576-6799
PEMA Impoundment Lot	5001 Shepherd Pkwy, SW	20032	8	(202) 645-5500
SWMA Transfer Station	4900 John McCormack Rd, NE	20011	5	(202) 645-9341
SWMA Transfer Station	3200 Benning Road, NE	20019	7	(202) 576-6888
SWMA, SACD	1831 Fenwick Street, NE	20002	5	(202) 727-7908
SWMA, SWEEP	2800 New York Avenue, NE	20002	5	(202) 645-7190
SWMA Solid Waste Collection/Recycle	1241 W Street, NE	20018	5	(202) 576-9000
SWMA, SACD, Mechanical Branch	201 Bryant Street, NW	20001	1	(202) 727-3720
SWMA, SACD Leaf Transfer Station	3865 Fort Reno Drive, NW		3	(202) 673-6833
SWMA, SACD Tool Shed	3212 Georgia Avenue, NW	20010	1	(202) 673-6833
SWMA, SACD, Mechanical Branch	1338 G Street, SE	20003	6	(202) 698-8323
SWMA, Leaf & Snow Staging	Lot # 8 Stadium, SE	20003	7	(202) 698-4623

Facility Name / ID	Address	Zip Code	Ward	Main Phone No.
Area				
SWMA, SACD Tool Shed	1801 R Street, SE		2	(202) 727-7908
SWMA, SACD, Nuisance Abatement	2700 South Capitol Street, SE	20032	8	(202) 645-0803
SWMA Admin Offices	2750 South Capitol Street, SE	20032	8	(202) 645-0744
Fleet Fueling Facility	8300 Riverton Court, Laurel, MD	20724	n/a	(301) 497-8140
Fleet Fueling Facility	100 42nd Street, NE	20019	5	(202) 282-1147
Fleet Fueling Facility	2115 5th Street, NE	20002	5	(202) 576-7201
Fleet Fueling Facility	2200 Adams Place, NE	20018	5	(202) 576-7615
Fleet Fueling Facility	4902 John McCormack Road, NE	20011	5	(202) 576-7447
Fleet Fueling Facility	1835 West Virginia Avenue, NE	20002	5	(202) 576-7369
Fleet Fueling Facility	3320 Idaho Avenue, NW	20016	3	(202) 282-1147
Fleet Fueling Facility	1620 V Street, NW	20009	1	(202) 671-2659
Fleet Fueling Facility	2455 Alabama Avenue, SE	20020	7	(202) 698-2340
Fleet Fueling Facility	2 DC Village Lane, SW	20032	8	(202) 576-6799
Fleet Fueling Facility	500 Water Street, SW	20024	6	(202) 727-4582

Key Projects/Initiatives

Project/Initiative Name	Brief Description	Delivery Date
Smartphones	DPW is initiating the use of Smartphones to issue parking tickets replacing the old handheld computers. The Smartphones will allow the Parking Officers to take better quality photos of the parking infraction; are easier and quicker to use; will provide seamless/integrated enforcement that could not be done with the handhelds; and real time transmission of data.	January 2015
Anti-litter campaign	"Litter Free DC" anti-litter program that will focus its message to high school and middle school students. Working with WJLA on developing the message and advertising campaign.	December 2014
Establishment of the Office of Waste Diversion	The "Sustainable Solid Waste Management Amendment Act of 2014" introduced by CM Mary Cheh and passed by the Council calls for the establishment of the Office of Waste Diversion within the Department of Public Works. Pursuant to this law, DPW must develop a zero waste plan for the District; develop educational materials; reduce the waste generation rate and increase the waste diversion rate in the District and design training for sanitation enforcement employees for the new law. These new requirements will require significant realignment of the existing Solid Waste Education and Enforcement Program.	April 2015
Defining Future Waste Management Strategies	DPW commissioned a study to help the District meet the solid waste management goals of the Sustainable DC plan. The study creates an evaluation strategy and framework that provides the analytical tool the District needs to make the most environmentally preferable choice for its long-term management program. The evaluation strategy and framework organizes and depicts multiple categories of data, information and knowledge needed to address multiple operational sustainability elements including identifying how to economically	Report to be released November 2014

Project/Initiative Name	Brief Description	Delivery Date
	<p>increase the District's diversion rate and how to maximize the value of the residual stream while providing economic sustainability over the long term. More than 900,000 tons of waste is currently managed in the District. The District must identify the best strategy for managing the District's solid waste stream.</p> <p>Council Member Mary Cheh funded the Office of Waste Diversion within DPW. I am prepared to begin filling the positions in December 2014. I will leave the positions vacant if I am not reappointed so that a new director can develop the office.</p>	
Dispatch/DLMS System	<p>DPW is in the process of implementing a Dispatch Lot Management System (DLMS). The first phase was rolled out in September 2014 that included the Lot Management System for the Blue Plains Impoundment Lot (vehicles). The second phase will begin in 2015 which will upgrade the Dispatch System for the towing operations and customer service.</p>	January 2015

Capital Program(s)

Project Name	Budget ID	Funding Source	Project Budget	Current Balance	Delivery Date
Heavy Equipment Acquisition	EQ903C	0300	\$ 8,661,598	\$ 6,032,510	July 2015
Heavy Equipment Acquisition	EQ910C	0300	\$ 48,776,472	\$ 198,567	July 2015
Upgrade to DPW Fueling Sites	FS101C	0300	\$ 4,146,319	\$ 560,683	March 2015

Important/Significant Dates

Event	Brief Description	Delivery Date
N/A		

Key Contracts

Project Name	Vendor Name	Total Contract Value	Contract Term
Waste Disposal	Fairfax County	\$ 8,750,000 annually	12/5/08 – 12/31/15
Snow Removal Services	Capitol Paving	\$ 2,183,800	8/1/14 – 7/31/15
Hauling and Disposal of Solid Waste	Lucky Dog	\$ 3,790,500 annually	6/1/13 – 5/31/16
Rock Salt	International Salt	\$ 2,222,000	10/2/14 – 10/1/15
Rock Salt	Tricon of Washington DC	\$ 4,038,950	1/3/14 – 1/2/15
Fuel Ring Supplies	EJ Ward	\$ 900,000	11/17/14 – 11/16/15
Recycling Services	Recycle America	\$ 700,000	5/3/14 – 5/2/15
On-site Preventative Maintenance	Fleetpro	\$ 906,785.50	2/12/14 – 2/11/15
Heavy Duty Truck Parts	Norris Chesapeake Truck Sales	\$ 500,000.00	6/27/14 – 6/26/15

New Tires, Tubes and Services	McCarthy Tire Service	\$ 500,000.00	10/1/14 – 9/30/15
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Key Agreement(s) / Memorandum(s) of Understanding

Project Name	Brief Description	Agreement Term
Citywide MOU for Fleet Services	MOU between DPW and District Agencies for fleet services.	October 2104 to September 2015
Citywide MOU for Trash and Recycling Disposal	DPW provides access to its two trash transfer stations to District agencies and their subcontractors.	October 2014 to September 2015
OCFO Shared Services MOU	DDOT, DMV and DDOE reimburse DPW for OCFO services.	MOU for FY2015 has not been executed
DGS Security MOU	DGS provides additional security services to DPW for its Okie Street NE and Blue Plains facilities.	MOU for FY2015 has not been executed
Snow MOU	DDOT, DC Water, DOC and DMV support DPW, with equipment and labor, in the removal of snow and ice during the FY 2015 snow season.	October 2014 to September 2015
Dept. of Behavior Health (DBH) Drug & Alcohol MOU	DPW provides drug and alcohol testing services for DBH's small group of CDL drivers.	October 2014 to September 2015
DC Board of Elections Election Night Drivers	DPW provides the services of 32 licensed drivers to transport and deliver election results during the general election for DC BOE.	October 2014 to November 2014
DC Public Library Trash Disposal	DPW provides access to its two trash transfer stations to DCPL.	October 2014 to September 2015
HSEMA	HSEMA provides grant funds for National Security Special Events.	June 2014 to December 2014
Office on Returning Citizens Affairs	DPW provides Commercial Driver's License training to returning citizens.	MOU for FY 2015 has not been executed.
DC Commission on Art & Humanities	DC CAH assists in the installation and delivery of public art under the DC Murals program	MOU for FY2015 has not been executed

Grant(s) Awarded (or Pending Award) to Agency

Grant Name	Name of Grantor	Total Grant Amount	Current Grant Balance	Grant Expiration
12 mobile solar powered light towers with GPS	Urban Areas Security Initiative (UASI)	\$ 253,193.00	\$ 253,193.00	May 2015
300 Interlocking Steel Barricades for Special Events	UASI	\$55,284.00	\$55,284.00	May 2015
Biodiesel Wrecker	UASI	\$390,132.00	\$390,132.00	May 2015
6 Utility Terrain Vehicles	UASI	\$121,500.00	\$121,500.00	May 2015

Active Litigation(s)

Project Name	Brief Description
[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]

Consent Decree(s)

Project Name	Brief Description	Agreement Term
N/A		