



**Office of the  
Deputy Mayor  
for Health &  
Human Services**

*"One City, One Government, One Voice"*

**Deputy Mayor for Health and Human Services (DMHHS) – HGO**

BB Otero, Deputy Mayor  
1350 Pennsylvania Ave NW, Suite 223  
Washington, DC 20004  
202-727-7973  
<http://dmhhs.dc.gov/>

**Central Purpose**

The Office of the Deputy Mayor for Health and Human Services (DMHHS) supports the Mayor in coordinating a comprehensive system of benefits, services and supports across multiple agencies to ensure that children, youth, and adults, with and without disabilities, can lead healthy, meaningful and productive lives.

**Key Facts**

The Deputy Mayor for Health and Human Services is not a legislatively mandated position or office; it exists at the pleasure of the Mayor.

DMHHS oversees the following agencies:

1. Child and Family Services Agency (CFSA)
2. Department of Behavioral Health (DBH)
3. Department on Disability Services (DDS)
4. Department of Health (DOH)
5. Department of Health Care Finance (DHCF)
6. Department of Human Services (DHS)
7. Department of Parks and Recreation (DPR)
8. Department of Youth Rehabilitation Services (DYRS)
9. Office on Aging (DCOA)
10. Office of Disability Rights (ODR)

Additionally, DMHHS oversees another entity, the Children and Youth Investment Trust Corporation (a.k.a. CYITC or the Trust). The Trust was legislatively established in 1999 as a nonprofit corporation with the board of directors appointed by the Mayor (appoints four members) and the Council of the District of Columbia (appoints three members). The Trust is the primary resource for developing partnerships that expand and improve services and opportunities for children and youth in the District of Columbia, especially during their time out of school. These partnerships include public schools, city agencies, and non-profit providers. The Trust provides grants, technical assistance, youth worker training, capacity building,

learning opportunities, convenings, and policy support in the District.

**Goals/Performance Measures**

The following are listed as the Key Performance Indicators (KPIs) in the agency annual performance plan:

1. Number of interagency initiatives implemented
2. Percent of cluster agencies that stay within budget
3. Percent of cluster agencies that meet 75% of their performance measures
4. Percent of consent decrees where progress is made on meeting exit criteria

**Programs/Services**

DMHHS supports the agencies in its cluster through the provision of leadership for policy and planning, government relations, and communication and community relations. The four main priorities for the office are:

1. Developing and supporting policies and programs to improve the delivery of services by government agencies and contracted providers.
2. Coordinating interagency activities and initiatives.
3. Identifying opportunities for reducing redundancies, leveraging resources, creating economies of scale, and improving outcomes.
4. Ensuring compliance with local and federal mandates.

**First Quarter CY 2015 Hot Button Issue(s)**

While the primary focus of the office is to support the ongoing efforts of agencies in the HHS cluster, from time to time, DMHHS staff must respond to urgent and unanticipated issues that arise. Several current issues expected to continue into 2015 include:

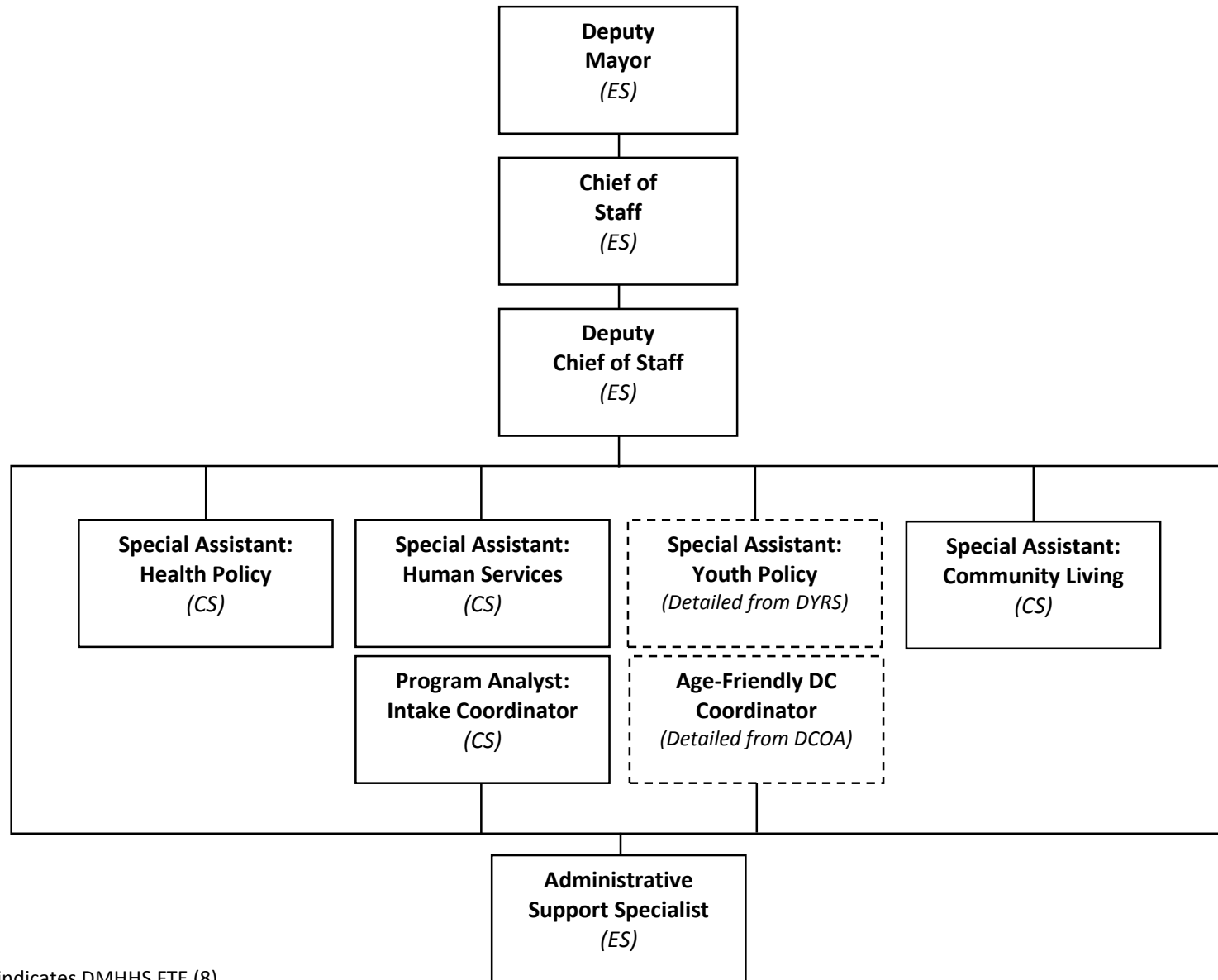
**DC General Family Shelter Closure.** DMHHS will work in collaboration with the Department of Human Services and the Department of General Services to implement the Mayor’s plan to develop smaller community-based shelter options for homeless families as an alternative to the larger, congregate DC General Family Shelter.

**Hypothermia Season / Cold Emergency.** DMHHS oversees the coordination of its cluster agencies and ensures appropriate cross-cluster collaboration during periods of cold temperatures. When the forecasted temperature, including the wind chill factor, falls below 32 degrees Fahrenheit, the District activates a Hypothermia Alert opening additional shelter beds and ramping up transportation and outreach to homeless residents. Cold Emergency Alerts are called when the temperature is forecasted to drop below 15 degrees Fahrenheit, or 20 degrees Fahrenheit with other meteorological conditions. During a Cold Emergency, DC government puts in place additional measures to keep residents safe and warm including opening up overnight warming sites throughout the city, opening up one or more emergency animal shelters, and involuntarily transporting residents who are unwilling to voluntarily enter a warm and safe setting.

**Ebola Response.** DOH activated a website on October 16, 2014 that contains basic information about Ebola virus infections, and the steps that the District is taking to contain the dissemination of the virus. In addition to a description of how the Ebola virus spreads among humans, the website contains responses to “Frequently Asked Questions about Ebola”; provides correct information on myths circulating about Ebola; and provides links to specific information for healthcare providers and others who may become involved in care of individuals infected by the virus. This website may be accessed through DOH’s official website as well as directly through [Ebola.dc.gov](http://Ebola.dc.gov). The Ebola website will be regularly updated by DOH’s Epidemiology Section. A 1-800 hotline will also be established to provide responses to questions about Ebola from the public. DOH’s efforts to educate the public as well as healthcare providers about Ebola virus infections will continue as long as these infections continue to spread in West Africa and other locations. DMHHS is playing a crucial role in assisting the Department of Health coordinate infectious disease preparedness efforts with implicated public safety cluster agencies (HSEMA, DFS,

Fire EMS, MPD, and OCME) and with the creation of a “Playbook” that is to provide guidance on agencies’ roles and responsibilities during an emergency.

### Organization Chart



- Solid border indicates DMHHS FTE (8)
- Dashed border indicates detailed employee (2)

**Boards and Commissions relevant to the agency (if any)**

<b>Board Name</b>	<b>Lead Agency</b>	<b>Staff/Role</b>	<b># of Members</b>
Age-Friendly DC Task Force	DMHHS	BB Otero (co-chair)	23
Health Information Exchange (HIE) Policy Board	DHCF	Christian Barrera (member)	21
Emergency Medical Services Advisory Committee (EMSAC)	FEMS/DOH	Christian Barrera (member)	17
Health Benefit Exchange Authority Executive Board (HBX)	DOH/DHCF/DHS	Christian Barrera (attends public meetings)	9
State Early Childhood Development Coordinating Council (SECDCC)	DMHHS/OSSE	Rachel Joseph (staff support)	24
Children Youth Investment Trust Corporation	NA	BB Otero (ex-officio member)	11
United Medical Center (UMC)	NA	Christian Barrera (attends public meetings)	14
Early Success Council	DMHHS/DME	BB Otero (co-chair)	20
Interagency Council on Homelessness (ICH)	OCA	BB Otero (member)	39
Juvenile Justice Committee	CJCC	BB Otero (co-chair)	17
Truancy Task Force	CJCC	BB Otero (co-chair)	19
System of Care Executive Team	DBH	BB Otero (co-chair)	21
Healthy by Design Task Force	DMPED/DMHHS	Lee Hagy/Christian Barrera (members)	5
Health in All Policies Task Force	DOH/DDOE	Christian Barrera (member)	17
Green Housing Action Plan Task Force	DMPED/DMHHS	Lee Hagy/Christian Barrera (members)	12

**Budget FY2015**

Total Budget	\$2,171,974.99
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**No. of Employees**

Current No. of FTEs	8
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**Union Representation**

<b>Union(s)</b>	<b>Union Representative</b>	<b>No. of Members</b>
N/A		

**Facility Location(s)**

<b>Facility Name / ID</b>	<b>Address</b>	<b>Zip Code</b>	<b>Ward</b>	<b>Main Phone No.</b>
DMHHS Main Office	1350 Pennsylvania Ave, NW, #223	20004	2	(202) 727-7973

**Key Projects/Initiatives**

Project/Initiative Name	Brief Description	Delivery Date
211, <i>Answers, Please!</i>	DMHHS is working with the Office of Contracting and Procurement and various District agencies to include a provision in all contracts and grant agreements that would require vendors/providers to update their profile in the 211 system twice per year for all programs and services offered to District residents, not just those funded by the DC government. DMHHS will work with DHS and other agencies develop a plan to update the <i>Answers, Please!</i> website, update the online form, review and update all current data, and help develop a marketing plan.	September 2015
Age-Friendly DC	In 2012, Mayor Gray committed the District to seeking WHO designation as an Age-Friendly City. The DC Council unanimously supported the commitment and passed a resolution to that effect. Established by Mayor's Order 2013-172 on September 20, 2013, the Age-Friendly DC Task Force was formed to advise the Mayor regarding issues related to making the District of Columbia an age-friendly city by 2017 according to the World Health Organization's ("WHO") eight domains and two DC-specific domains. DMHHS, with agency consultation, shall produce the strategic plan for submission to WHO and the AARP national office. The strategic plan will serve as the document by which WHO will determine if the District receives the Age-friendly City designation.	December 3, 2014
City Fund	DMHHS oversees the administration of the One City Fund ("City Fund") by the Community Foundation for the National Capital Region. The \$15 million City Fund was proposed by Mayor Gray and established by legislation in FY14 to provide grants to nonprofit organizations over a three-year period. It supports the work of District nonprofits providing services in seven key issue areas: health, employment, public safety, education, senior services, environment, and the arts. The Community Foundation issued an initial round of \$3.5 million in grants from the City Fund to 58 nonprofits in the Fall of 2013, and awarded \$2.3 million in capacity building grants to 28 nonprofit organizations in October 2014. The Community Foundation is preparing to release an RFP for a third grant making round in November 2014 for approximately \$3-4 million.	Ongoing

Project/Initiative Name	Brief Description	Delivery Date
Consent Decrees	DMHHS assists cluster agencies with inter-agency issues that arise in the implementation of agreed upon exit strategies and any barriers that arise as a result of the lawsuits. Currently the following agencies have consent decrees: the Child and Family Services Agency (CFSA) – <i>LaShawn</i> , Department of Disability Services (DDS) – <i>Evans</i> , Department of Health Care Finance (DHCF) – <i>Salazar</i> , and Department of Youth Rehabilitation Services (DYRS) – <i>Jerry M.</i> In FY 2015 we expect to exit the <i>Evans</i> law suit and DMHHS will support the work of the Inter-agency Intellectual/Developmental Disabilities (IDD) task force and implement budget priorities toward responsible exit.	Ongoing until exit occurs
Constituent Services	DMHHS staff work to effectively link constituents with appropriate agencies and services to meet their needs and to ensure agency responsiveness. Requests may range from seeking a phone number to utility assistance to reports of hoarding cases. Intake forms are completed when appropriate and necessary follow-up work is done until resolution is achieved. DMHHS has developed materials and an intake training for EOM staff, to improve handling of constituent inquiries and referrals.	Ongoing
DC General Family Shelter Replacement	DMHHS staff is working in collaboration with the Department of Human Services and the Department of General Services to implement the Mayor’s plan to develop smaller community-based shelter options for homeless families as an alternative to the larger, congregate DC General Family Shelter.	Ongoing until closure of DC General and replacement with alternative shelters is complete
Early Success	Oversee and facilitate, with the Deputy Mayor for Education, the interagency collaboration necessary to implement the Mayor’s Early Success framework. DMHHS works with the Deputy Mayor for Education and other District stakeholders to implement strategies related to ensuring children and their families thrive.	Ongoing
Free Summer Meals Program	Oversee and facilitate, with the Deputy Mayor for Education, the interagency collaboration necessary to implement the USDA Free Summer Meals Program. DMHHS and DME work with OSSE, DPR and other District government and community stakeholders to implement strategies related to ensuring no children go hungry during the summer months when school is not in session.	Ongoing
Homeless Encampments	Oversee and facilitate the interagency collaboration necessary to address the issue of homeless encampments in the District. DMHHS convenes District agencies, based on an inter-agency protocol, to investigate encampment reports and coordinate an outreach and clean-up plan.	Ongoing

Project/Initiative Name	Brief Description	Delivery Date
My Brother's Keeper	DMHHS, in partnership with CYITC and Bloomberg Philanthropies, will oversee the development of a comprehensive strategic plan to address the full array of challenges confronting black and Latino young men in the District, including timelines for the implementation of strategies to reduce disparities in social outcomes between boys and men of color and their white peers. The plan will set forth specific strategies to reduce racial disparities in the domains of health, education, justice and employment, and will identify actions to be taken by District agencies, as well as non-profit, business and community partners. It will include policy and practice reforms, as well as programmatic initiatives.	September 2015
Olmstead	DMHHS houses one FTE that functions as a Special Assistant, responsible for providing strategic planning, direction and project management functions in order to meet the organizational goals and objectives of the District's Olmstead Community Integration Plan – the <i>One Community for All</i> plan. Representatives from the Department of Health Care Finance (DHCF), the Department of Behavioral Health (DBH), the DC Office on Aging (DCOA), and the Office of the Attorney General (OAG) have convened regular meetings to develop recommendations to better service individuals residing in nursing facilities who are eligible and desire to receive home- and community-based services funded through Medicaid.	Ongoing
Property Tax Liens	DMHHS works in partnership with the Office of Tax and Revenue, with the Deputy Mayor serving an Ombudsman role, to provide District residents with assistance in problem resolution and accurate, timely communication specifically regarding real property tax lien issues.	Ongoing
One City Youth	Oversee and facilitate, with the Deputy Mayor for Public Safety and Justice, the Deputy Mayor for Education, and CYITC, the interagency collaboration necessary to improve outcomes for children and youth ages 5 to 24 and reduce youth violence during the summer and throughout the year. DMHHS works with agencies and other District stakeholders to implement strategies related to keeping youth safe and positively engaged during the summer with the desired outcome of improving skills and knowledge and reducing youth violence.	Ongoing

Project/Initiative Name	Brief Description	Delivery Date
Service Members, Veterans and their Families (SMVF) Work Group	Established in December 2011 in response to an invitation by the federal Substance Abuse and Mental Health Services Administration (SAMHSA) to participate in their Policy Academy initiative along with other states. The SMVF initiative was created to allow states and the District of Columbia to strengthen their behavioral health systems and services for the SMVF population. Co-Chaired by Dr. Elspeth Ritchie, Chief Medical Officer at the Department of Behavioral Health & Ariana Quinones, Chief of Staff, Deputy Mayor for Health and Human Services. The work group will draft a “state” plan for submission to SAMHSA that includes objectives that can and should be accomplished by District Government agencies. The objectives will be embedded in to agency performance plans as an accountability measure.	December 31, 2014
Truancy	Oversee and facilitate, with the Deputy Mayor for Education, the interagency collaboration necessary to address the issue of truancy in the District’s public schools. As part of the larger Truancy Taskforce, the DMHHS and DME offices collaborate with other District stakeholders to identify and understand barriers to attendance and then work towards identifying and implementing solutions to reduce the high number of unexcused student absences, particularly at the middle and high school level.	Ongoing
United Medical Center (UMC)	The Not-for-Profit Hospital Corporation (“NFPHC”)—United Medical Center is an independent instrumentality of the District of Columbia government established on July 7, 2010, through special legislation passed by the DC Council and signed into law by the Mayor to operate the hospital located at 1310 Southern Avenue SE. DMHHS has provided critical support to the Hospital in order to ensure a sustainable, long-term solution to stabilize and improve UMC while meeting the long-term healthcare needs of residents in Wards 7 & 8. The goal of the District is twofold: 1) get out of the business of running hospitals and 2) ensure there is a high quality hospital east of the river. The District hired Huron Healthcare to turnaround UMC and assist with its governance and management. DMHHS has provided ongoing assistance to UMC as it seeks to implement its strategic plan (approved by Mayor/Council) and find an operating partner.	Ongoing

**Capital Program(s)**

Project Name	Budget ID	Funding Source	Project Budget	Current Balance	Delivery Date
N/A					

**Important/Significant Dates**

Event	Brief Description	Delivery Date
N/A		



**Key Contracts (Blanket Purchase Agreements)**

Project Name	Vendor Name	Total Contract Value	Contract Term
Staff Augmentation	Mb Staffing	\$100,000 max	October 1, 2014 – September 30, 2015 (option year 3)
Age-Friendly DC	Reingold LINK	\$100,000 max	October 1, 2014 – September 30, 2015 (option year 1)

**Key Agreement(s) / Memorandum(s) of Understanding**

Project Name	Brief Description	Agreement Term
Boys and Men of Color strategic plan	Donation agreement between Bloomberg Associates Foundation and the District of Columbia Government for strategic planning services to support the development of a comprehensive strategy to address the full array of challenges confronting black and Latino young men in the District. DMHHS is the District's designated point of contact for the donation agreement.	Agreement terminates on October 5, 2015, or upon completion of services.

**Grant(s) Awarded (or Pending Award) to Agency**

Grant Name	Name of Grantor	Total Grant Amount	Current Grant Balance	Grant Expiration
N/A				

**Active Litigation(s)**

Project Name	Brief Description
N/A	

**Consent Decree(s)**

Project Name	Brief Description	Agreement Term
N/A		