



## Child and Family Services Agency (CFSA)–Budget Code - RL0

Brenda Donald, Director  
200 I Street, SE  
Washington, DC 20003  
202-442-6100  
<http://cfsa.dc.gov/>

### Central Purpose

- To improve the safety, permanence, and well being of abused and neglected children in the District of Columbia and to strengthen their families
- First responder to reports of child abuse and neglect in the District via a 24 hour Hotline

### Key Facts

- CFSA serves 2,950 children as of 9/30/14.
- 62% (1,832) in-home.
- 38% (1,118) in foster care.
- Trend: Number of children in foster care has declined for several years, with dramatic drops of 12%-15% in each of the past three years.
- 44% of the District's current foster care population is age 15 or older. Almost a quarter (24%) is composed of older youth ages 18-21.
- Challenges: High percentage of children living in poverty, parental substance use (marijuana/PCP), untreated mental health issues, low-functioning parents easily overwhelmed, housing/homelessness, large families with multiple issues.
- Traditionally, most District children in foster care come from Wards 7 and 8—73% on 9/30/14.
- More than half of District children in foster care are placed outside the District—53% as of 9/30/14. CFSA does not have enough District-based foster homes, so we buy more from providers, mostly in Prince George's County, MD.
- The District child welfare caseload is partially privatized, with contractors managing 52% of the cases.
- Because of the District's unique status, CFSA performs both "state" and local child welfare functions.
- CFSA is the child welfare **agency**. The child welfare **system** is composed of numerous public

and private partners including CFSA providers, foster parents, Children's Hospital Medical Center, DCPS, DC Superior Court, the Healthy Families/Thriving Communities Collaboratives, MPD, OAG, and Safe Shores-The DC Children's Advocacy Center.

- The city's emphasis on truancy reduction and mandatory reporting from DCPS and charter schools has significantly increased reports to CFSA about educational neglect. CFSA has dedicated a unit to coordinate with the schools and respond to these reports.
- The District's child welfare remains under Federal Court oversight as a result of the *LaShawn A.* class action filed in 1989. (See Consent Decrees section)

### Goals/Performance Measures

#### Families Stay Together Safely

- Decrease new entries into foster care – FY15 target: 300
- Decrease re-entries into foster care – FY15 target: 9.9% (target is the national standard, showing the percentage of children who re-enter foster care within 12 months of reunification)

#### Children and Families Stay Together Whenever Possible

- Increase relative placements – FY15 target: 300
- Increase children and youth with two or fewer placements in the past 12 months—FY15 target: 83%
- Increase foster care placements of children within the District of Columbia—FY15 target: 200

Children and Youth Exit Foster Care Quickly and Safely:

- Decrease average number of months reunification—FY15 target: 12 months
- Decrease average number of months to guardianship—FY15 target: 18 months
- Decrease average number of months to adoption—FY15 target: 24 months

Children and Youth in Foster Care Get Quality Service for Good Health

- Increase children and youth getting an initial and re-entry health screening before a foster care placement: FY15 target 95%
- Increase children and youth getting a mental health screening: FY15 target 90%

Children and Youth in Foster Care Get the Quality Education and Training They Need to Succeed as Adults:

- Increase children ages 0-5 getting a developmental screening upon entering foster care: FY15 target 85%
- Increase youth in foster care who graduate from high school: FY15 target 80%
- Increase youth in foster care who graduate from college: FY15 target 30%

Youth in Foster Care Delay Parenting, and Those Who Are Teen Parents Have Good Parenting Skills

- Decrease repeat births to teen parents in foster care: FY15 target 5%

Children and Youth Leave the Child Welfare System for a Safe, Permanent Home

- Increase exits to a permanent home: FY15 target 80%
- Decrease youth who age out of foster care: FY15 target 20%

- Increase youth in after-care services: FY15 target 95%

**Programs/Services**

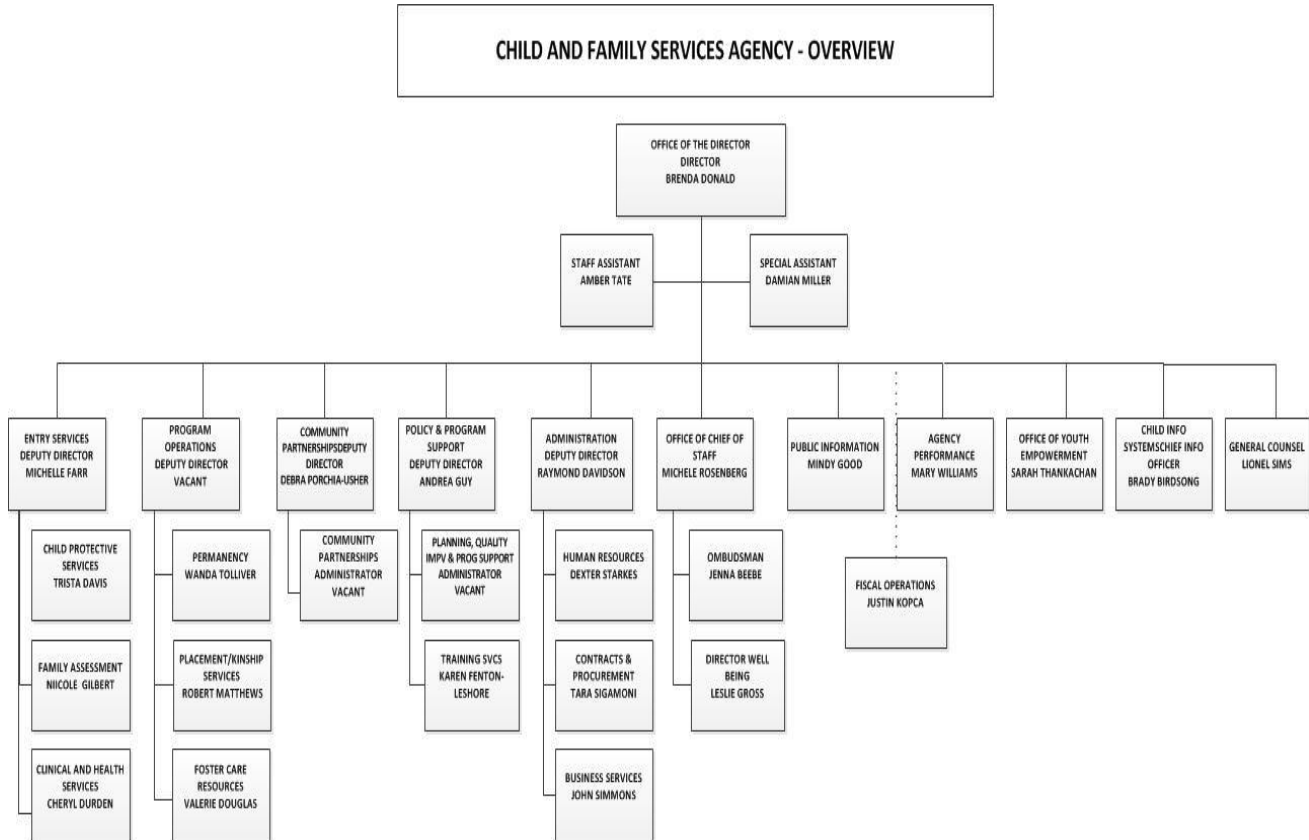
CFSA has four key functions:

- **Take and Investigate Reports:** CFSA Child Protective Services (CPS) is the gateway to the local public child protection system. CPS takes reports of known or suspected child abuse and neglect of youngsters up to age 18 in the District 24 hours a day, 365 days a year at 202-671-SAFE.
- **Assist Families:** In child welfare, serving the primary clients—children—means helping their parents or caretakers. When CFSA identifies child victims of abuse or neglect, trained social workers step in to keep children safe by working with their families. Social workers connect families to services that can help them overcome long-standing difficulties that endanger their children.
- **Provide Foster Care:** When a home presents too much danger, CFSA temporarily removes children to safe settings. 80% of children and youth in DC foster care are in family settings. CFSA recruits, trains, and licenses foster parents and also licenses, monitors, and maintains contracts with group homes and foster care providers. Only 4% of DC's foster youth are in group settings, below the national average of 6%.
- **Re-establish Permanence:** Children grow up best in a family. CFSA works to ensure every child and youth leaves the system to return safely to parents, to go to a permanent home with relatives or others through legal guardianship, or to join a new family through adoption.

**First Quarter CY2015 Hot Button Issue(s)**

- At this writing, CFSA does not have any hot button issues.

## Organization Chart



**Boards and Commissions relevant to the agency (if any)**

Board Name	Name of Chairperson	No. of Members
Domestic Violence Fatality Review Board	Roger Mitchell and Janese Bechtol	19
Child Fatality Review Committee	Roger Mitchell and Karen Watts	28 members (three vacant positions)
Infant Mortality Review Committee (subcommittee of the Child Fatality Review Committee)	Roger Mitchell and Karen Watts	No formal roster
Mayors Advisory Committee on Child Abuse and Neglect	Phil Lucas	21 members
Citizens Review Panel	Damon King	8 members

**Budget FY2015**

Total Budget	\$246,266,239
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**No. of Employees**

Current No. of FTEs	825
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**Union Representation**

Union(s)	Union Representative	No. of Members
American Federation of State, County & Municipal Employees (AFSCME)	[REDACTED]	580
District of Columbia Nurses Association (DCNA)	[REDACTED]	18
American Federation of Government Employees (AFGE)	[REDACTED]	4

**Facility Location(s)**

Facility Name / ID	Address	Zip Code	Ward	Main Phone No.
CFSA Headquarters	200 I Street, SE Washington, DC	20003	6	(202) 442-6100
Robeson School /CFSA Office of Youth Empowerment	3700 10 <sup>th</sup> Street, NW Washington, DC	20010	1	(202) 727-7500
Safe Shores-The DC Children's Advocacy Center/ Bundy Building	429 O Street, NW Washington, DC (co-tenants at community collaborative)	20001	5	(202)645-3200
Edgewood Brookland Family Strengthening Collaborative	200 K Street, NW Washington, DC (co-tenants at community collaborative)	20001	5	(202) 832-9400
Georgia Avenue Family Strengthening Collaborative	508 Kennedy Street, NW Washington, DC (co-tenants at community collaborative)	20011	4	(202) 722-1815
Far Southeast Family Strengthening Collaborative	2041 MLK Jr Ave., SE, Suite 304 Washington, DC	20020	8	(202) 889-1425
Columbia Heights Shaw Family Strengthening Collaborative	1470 Irving Street, NW Washington, DC (co-tenants at community collaborative)	20010	1	(202) 518-6737

Facility Name / ID	Address	Zip Code	Ward	Main Phone No.
East River Family Strengthening Collaborative	3917 Minnesota Ave., NE Washington, DC (co-tenants at community collaborative)	20019	7	(202) 397-7300

**Key Projects/Initiatives**

Project/Initiative Name	Brief Description	Delivery Date
Establishment of a trauma-informed child welfare system.	CFSA was awarded a five-year, \$3.1 million federal grant to establish a trauma-informed child welfare organization. We are increasing the clinical knowledge and skill of our workforce, improving ability to identify and treat trauma in children and families, and ensuring those treatments are effective by using evidence-informed and evidence-based approaches.	July 2017
Safe and Stable Families (IV-E Waiver)	CFSA gained federal approval to implement a five-year IV-E waiver, known locally as Safe and Stable Families, on April 25, 2014. It allows CFSA to retain and redirect dollars previously earmarked for foster care and to partner with community-based organizations to increase services that allow children to remain safely in their homes and communities. As part of this initiative, CFSA is supporting the Healthy Families/Thriving Communities Collaboratives in becoming more robust neighborhood hubs that provide families with access to a full continuum of services for prevention, early intervention, and intensive family preservation services.	April 2019
Generations of Hope	CFSA and Generations of Hope, Inc. are collaborating on an innovative initiative in the District to implement intergenerational living that will house elders and teen parents aging out of foster care and their dependent children. Key partners are DC Department of Housing and Community Development, DC Office on Aging, DC Department of Human Services, MI Casa, Latin American Youth Center, and VIDA. The DC Generations Initiative is new construction of 27 units at 6925 Georgia Ave.	October 2015
Wayne Place	This joint effort of CFSA and DBH will provide supportive transitional housing (22 two-bedroom units) for youth (ages 21-24) aging out of the foster care system or exiting psychiatric residential centers and needing intensive services to stabilize in the community. A major component is the evidenced-based practice model, Transition to Independence Program (TIP), which includes employment preparation and support services. The Far Southeast Family Strengthening Collaborative will coordinate daily onsite services and programs. Wayne Place is located at 150 Wayne Place S.E.	December 2014
IT Modernization	CFSA is investing in three significant modernization efforts that will have a long-term return on investment. Data visualization allows CFSA to develop business-critical dashboards to manage activities and analyze performance. The case management mobile app gives social workers a greater ability to do work in the field and have critical information at their fingertips. Forms automation creates the ability for CFSA to more nimbly respond to new business activities rather than undertaking full-on software development activities.	July 2015

**Capital Program(s)**

Project Name	Budget ID	Funding Source	Project Budget	Current Balance	Delivery Date
N/A					

**Key Contracts**

Project Name	Vendor Name	Total Contract Value	Contract Term
<b>Family Based Contracts</b>			
Foster Homes	National Center for Children & Families	\$10,243,324	12/2013 - 12/2014
Foster Homes	Foundation for Home and Community	\$6,421,117	11/2013 - 11/2014
Foster Homes	Seraaj Family Homes, Inc.	\$5,697,199	1/2014 - 1/2015
Foster Homes - Therapeutic	PSI Services, Inc.	\$4,686,847	12/2013 - 12/2014
Foster Homes - Traditional	PSI Services, Inc.	\$1,725,798	1/2014 - 1/2015
Foster Homes	Family Matters of Greater Washington	\$3,478,241	1/2014 - 1/2015
Foster Homes	Boystown Washington DC, Inc.	\$2,478,569	1/2014 - 1/2015
Foster Homes	Kid's Peace National Centers of North America	\$2,188,362	1/2014 - 1/2015
Foster Homes	Lutheran Social Services of the National Capital Area	\$2,172,760	1/2014 - 1/2015
<b>Congregate Care Contracts</b>			
Independent Living - Facility	Echelon Community services	\$1,388,928	10/2014 - 9/2015
Independent Living - Apt. Units	Latin American Youth Center	\$820,444	8/2014 - 8/2015
Group Home	GANG, Inc.	\$1,095,175	6/2014 - 6/2015
Group Home	The Children's Guild, Inc.	\$926,370	10/2014 - 9/2015
Group Home	Umbrella Therapeutic Program	\$951,160	4/2014 - 4/2015
Group Home	Latin American Youth Center	\$623,283	10/2014 - 9/2015
Group Home	Maximum Quest	\$411,720	5/2014 - 5/2015
Group Home -Teen Parents	Family Matters of Greater Wash.	\$979,476	6/2014 - 6/2015
Group Home -Teen Parents	Elizabeth Ministries	\$1,345,212	7/2014 - 7/2015
Group Home -Teen Parents	Catholic Charities	\$979,535	10/2014 - 9/2015
Group Home - Developmentally Disabled Services	Integrated Community Services	\$985,200	9/2014 - 9/2015

Project Name	Vendor Name	Total Contract Value	Contract Term
<b>Health and Well-Being</b>			
Mental Health Services	Crawford Consulting	\$137,000	10/2014 - 9/2015
Nurse Practitioners/Medical Asst.	Magnificus Corporation	\$900,000	8/2014 - 8/2015
Physician Services	Magnificus Corporation	\$112,476	11/2013 - 11/2014
Mental Health Services	JMD Counseling	\$999,964	1/2014 - 1/2015
Substance Abuse Treatment Services	Phoenix of the Mid-Atlantic, Inc.	\$270,000	5/2014 - 5/2015
Tutoring Services	AFC Scholarship Foundation,	\$477,350	10/2014 - 9/2015
Mentoring	TBD	\$900,000	
Recovery Specialist	The Family Recovery Program Inc.	\$471,253	8/2014 - 8/2015
Training/technical Assistance, Trauma Systems Therapy	KVC Behavioral Healthcare Nebraska	\$229,440	3/2014 - 3/2015
Mobile Crisis Stabilization**	Catholic Charities	\$333,864	11/2013 - 11/2014
Emergency Childcare*	Care.Com	\$320,000	9/2014 - 9/2015
In Home Nursing Services	Anna Healthcare	\$225,376	11/2013 - 11/2014
Unified Case Planning	Hillcrest Children Center	\$108,355	2/2014 - 2/2015
<b>Collaboratives</b>			
Community Based Child Welfare Prevention Services	Columbia Heights/Shaw FSC	\$1,611,364	10/2014 - 9/2015
Community Based Child Welfare Prevention Services	East River FSC	\$4,513,109	10/2014 - 9/2015
Community Based Child Welfare Prevention Services	Edgewood/Brookland FSC	\$4,512,784	10/2014 - 9/2015
Community Based Child Welfare Prevention Services	Far Southeast FAS	\$5,484,743	10/2014 - 9/2015
Community Based Child Welfare Prevention Services	Georgia Avenue	\$1,350,616	10/2014 - 9/2015
<b>Adoptions</b>			
Post Permanency	Adoption Together	\$866,650	10/2014 - 9/2015
Child Family Therapy Services	Center for Adoption Support and Education (CASE)	\$246,145	11/2013 - 11/2014
<b>IT/Technology Contracts</b>			

Project Name	Vendor Name	Total Contract Value	Contract Term
FACES.NET (M&S)	Deloitte Consulting, Inc.	\$3,959,566	8/2014 - 8/2015
FACES.NET Systems	MindPetal	\$192,292	6/2014 - 6/2015
Mobile App for Child Welfare Case Mgmt.	EastBanc Technologies, LLC	\$447,140	6/2014 - 6/2015
Data Dashboard	Analytica	\$225,733	5/2014 - 5/2015
Copiers	Ricoh USA, Inc.	\$237,016	9/2014 - 10/2015
Document Management Services	TBD	\$900,000	4/2014 - 4/2015
<b>Transportation</b>			
Transportation Services for Youth	Battles Transportation	\$746,361	8/2014 - 8/2015
Shuttle Services for Court Visits	RHG Group, Inc.	\$220,400	1/2014 - 1/2015
<b>Other</b>			
Court Monitor Services	Center for Study of Social Policy	\$668,190	10/1/14 - 9/30/15

**Key Agreement(s)/Memoranda of Understanding**

Project Name	Brief Description	Agreement Term
Rapid Housing MOU	Agreement between CFSA and DCHA for housing placement for CFSA population - \$1,000,000	October 2014 to September 2015
Wraparound services MOU	Agreement with DBH to provide wraparound services for CFSA population - \$500,000	October 2014 to September 2015
Public assistance MOU	Agreement between CFSA and DHS to transfer local funds from DHS to CFSA to provide public assistance benefits to low-income families - \$10,000,000	Pending October 2014 to September 2015 This MOU is renewed every year
Transfer of funds for low-income families MOU	Agreement between CFSA and DHS to transfer TANF funds to DHS to provide family preservation services to low-income families - \$10,000,000	Pending October 2014 to September 2015 This MOU is renewed every year
Choice Provider MOU	Agreement between CFSA and DBH for mental health choice provider network services to CFSA clients - \$1,520,000	October 2014 to September 2015
Building Security MOU	Agreement between CFSA and DGS to provide building security for CFSA Headquarters and community locations - \$1,644,326	To be renewed for FY15
Social Services Block Grant	Agreement between CFSA and DHS- \$327,557	To be renewed for FY15
Trauma Grant MOU	CFSA Trauma Grant and DMH SOC Implementation Grant - \$241,990	October 2014 to September 2015



**Grant(s) Awarded (or Pending Award) to Agency**

Grant Name	Name of Grantor	Total Grant Amount	Current Grant Balance	Grant Expiration
Expansion of the Family Treatment Court Program	Federal Department of Justice (DOJ), Office of Juvenile Justice and Delinquency Prevention (OJJDP)	\$550,000.00	\$525,000.00	September-2016
Initiative to Improve Access to Needs-Driven, Evidence-Based/Evidence-informed Mental and Behavioral Health Services in Child Welfare (TRAUMA)	Federal Department of Health and Human Services (DHHS), Administration for Children and Families (ACF)	\$3,185,600.00	\$2,200,000.00	September-2017
Community Based Child Abuse Prevention (CBCAP) Grant	DHHS/ACF	\$200,000.00	\$200,000.00	September-2015
Stephanie Tubbs-Jones Child Welfare Services (IV-B Subpart 1) Grant	DHHS/ACF	\$327,771.00	\$327,771.00	September-2015
Promoting Safe and Stable Families (PSSF, or IV-B Subpart 2) Grant	DHHS/ACF	\$736,097.00	\$736,097.00	September-2015
Chaffee Foster Care Independent Living Program (CFCILP) Grant	DHHS/ACF	\$1,091,992.00	\$1,091,992.00	September-2015
CFCILP Education and Training Voucher (ETV) Program Grant	DHHS/ACF	\$166,423.00	\$166,423.00	September-2015

**Active Litigation(s)**

Project Name	Brief Description
[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]

Project Name	Brief Description
[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]

**Consent Decree(s)**

Project Name	Brief Description	Agreement Term
[REDACTED]	[REDACTED]	[REDACTED]